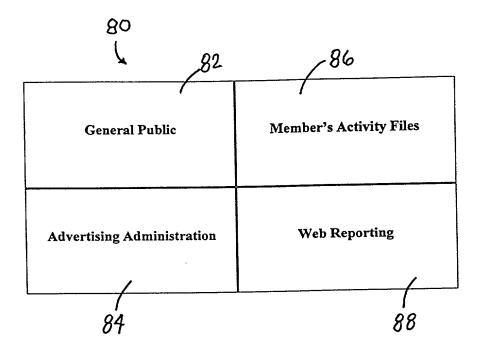


Figure 1



2.5

Figure 2

Name:	John and Susan Rand			_				
Address:	4 Trap Falls Road		<u></u> 31	0				
City:	New Canaan Connecticut							
State:								
Zip Code:	06840							
					70	^		
					$\sqrt{32}$	U		
MORTGA	GE	<< Ed	it >>					
			3250,000.00		Monthly Payment: \$2,50		0.00	
Interest Rate:		9%			Start Date:		07/13	
Term:		30			Taxes:		\$3,80	0
Type:	****	Fixed			Assessment:		\$250,	000
Lender:		World	Lendir	ng and Sav	vings Bank			
11001								·····
CHECKLISTS			SAVINGS T			DATE	1 00 50	
Move to: > Phase 2		Move from: > Phase 5		>	Total:		\$3,532	
				Interior:		\$2,287		
		L			Exterior:	Exterior: \$1,245		
CURRENT	REQUES	TC	*					
Vendor	TŒQUES.		itus			Saving	78	
GE Appliar	nces	1	Order placed - 09/14/2000		\$150			
				er placed - 08/22/2000		\$3000		
Duct Docto	rs			- 07/28/2				
Twin Paint	ng			ote - 07/28/2000		TBD		,
MY REMI	NDERS		1	dd >>				
Event			Event Date		Reminder Date			
My Anniversary		06/25/00		06/15/00 Not Selected				
Call travel agent Timmy's Birthday			07/03/00 08/20/00			08/15/00		
Timmy'a D	nuluay		08/20	<i>7</i> /00		00/13/	00	
Timmy's B	PROVEMI	ENTS		<< Add	>>	1		
				Vendor		Dat	е	Savings
HOME IM			The Cabinet Company			30/00	\$75	
HOME IM Project	inets			ABC Remodeling			26/00	\$1,000
HOME IM Project Kitchen cal					modeling	(00/2		
HOME IM Project Kitchen cat Remodel ba	athroom			ABC Re	modeling Landscaping		4/00	\$125
HOME IM Project Kitchen cal Remodel ba Landscapin	athroom			ABC Re		07/		\$125 \$400
HOME IM Project Kitchen cal Remodel ba Landscapin	athroom			ABC Re	Landscaping	07/	4/00	
HOME IM Project Kitchen cal Remodel ba Landscapin Build deck	athroom	UMENT	rs	ABC Re	Landscaping	07/	4/00	
HOME IM Project Kitchen cal Remodel ba Landscapin Build deck SETTLEM Document	athroom g IENT DOC	Date		ABC Re Steve's Decks, I	Landscaping Patios & More	07/	14/00	
HOME IM Project Kitchen cal Remodel ba Landscapin Build deck	athroom g IENT DOC Name		/00	ABC Re Steve's Decks, I	Landscaping Patios & More	07/0 07/0 PDF:256	(4/00)1/00 5K)	

Figure 3

	40					
	Vendor In	ıfo	Policy			
		404	406			
	410			Vendor No.: 3	SAVON	
Vendor: W	illiam Raveis	Office: 860	493-1447			
Market: A	on Placement	Type: Fax Sta	itus: Active	☑ Phone Direc	tory List	
Primary C	Contact: Ms. B	etty Vernee	Γitle: Agent	☑ Active		
Extension	: 860 493-1447	☑ Send Placement Letter				
Web site: t	est.com					
Address: 2	7 East Main Stre	et City: Balmv	ille State: NY Zi	p: 12550 Count	y: Orange	
		eet City: Balmv x: 860 677-6356			y: Orange	
					y: Orange	
			Email: Bverne		y: Orange	
Phone: 860			Email: Bverne		y: Orange Header	
Phone: 860	7 493-1447 Fa:	x: 860 677-6356	Email: Bverne 420 Fax	e@comp.com		
Phone: 860 Contacts Name	Ashworth Off	x: 860 677-6356	Email: Bverne 420 Fax	e@comp.com		
Contacts Name Ms. Becky Ms. June H	Ashworth Off	Phone The Manager Imin Manager	Email: Bverne 420 Fax	e@comp.com		

Figure 4

530

Service Available	Services Assigned	
Alarm needs	Alarms	
Cable	Cable TV	
Card activation	Electric	
Gas	Home Listing	
Home findings	Insurance needs	
Home inspection	Legal needs	
Home mortgage	Oil	
Home warranty	Painting services	
Inspection	Phone services	
Insurance	Phone service	
Internet	Propane	
Newspaper	Rental needs	54
,	Security	
	Self move	•
4	Storage	
	Storage needs	
	Truck rental	
	Van lines	
	Vans	
	Web service	
	Wireless	

Figure 5

		/610
S	ervice: Home Findings	
Survey ID: 9843752	Agent: Ms. Barabara Pund	Vendor: William Raveis
Move Consultant: Mary		Vendor ID: CMSAT-ug
Extension: 104		Contact: Bart Claiborn
		620
MOVE CONSULTANT		
Promptness in returning cal	ls: Kno	owledge:
Explanation of Program:	Cou	ırtesy:
Overall Performance:		
VENDOR		
VENDOR		
Promptness in returning cal	ls: Kno	owledge:
Explanation of Program:	Cou	irtesy:
Overall Performance:		
		(40
		-640
Is there more we could have	e done for you?	

Figure 6

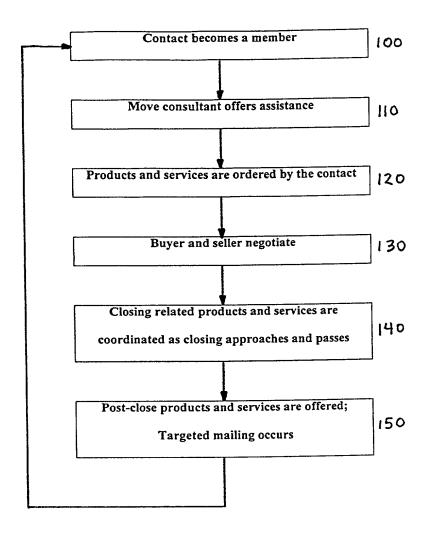


Figure 7